does not appear adverse to legitimate interests of the Corporation, the public, or any person.

[43 FR 51785, Nov. 7, 1978, as amended at 53 FR 6153, Mar. 1, 1988]

# §1602.10 Officials authorized to grant or deny requests for records.

The General Counsel shall furnish necessary advice to Corporation officials and staff as to their obligations under this part and shall take such other actions as may be necessary or appropriate to assure a consistent and equitable application of the provisions of this part by and within the Corporation. Other officials of the Corporation shall consult with the General Counsel before denying requests under this part, or before granting requests for waiver or modified application of an exemption or for categories of documents which the General Counsel determines may present special or unusual problems. The General Counsel and, subject to consultation with him where required, the Records Officer is authorized to grant or deny requests under this part.

[43 FR 51785, Nov. 7, 1978, as amended at 53 FR 6154, Mar. 1, 1988]

### §1602.11 Denials.

- (a) A denial of a written request for a record that complies with the requirements of §1602.8 shall be in writing and shall include the following:
- (1) A reference to the applicable exemption or exemptions in §1602.9(a) upon which the denial is based;
- (2) An explanation of how the exemption applies to the requested records;
- (3) A statement explaining why it is deemed unreasonable to provide segregable portions of the record after deleting the exempt portions;
- (4) The name and title of the person or persons responsible for denying the request; and
- (5) An explanation of the right to appeal the denial and of the procedures for submitting an appeal, including the address of the official to whom appeals should be submitted.
- (b) Whenever the Corporation makes a record available subject to the deletion of a portion of the record, such action shall be deemed a denial of a

record for purposes of paragraph (a) of this section.

(c) All denials shall be treated as opinions and shall be maintained and indexed accordingly, subject only to the necessity of deleting identifying details the release of which would constitute a clearly unwarranted invasion of personal privacy.

#### §1602.12 Appeals of denials.

- (a) Any person whose written request has been denied is entitled to appeal the denial within ninety days by writing to the President of the Corporation at the headquarters in Washington, DC. The envelope and letter should be clearly marked: "Freedom of Information Appeal." An appeal need not be in any particular form, but should adequately identify the denial, if possible, by describing the requested record, identifying the official who issued the denial, and providing the date on which the denial was issued.
- (b) No personal appearance, oral argument, or hearing will ordinarily be permitted on appeal of a denial. Upon request and a showing of special circumstances, however, this limitation may be waived and an informal conference may be arranged with the President, or the President's specifically designated representative, for this purpose.
- (c) The decision of the President on an appeal shall be in writing and, in the event the denial is in whole or in part upheld, shall contain an explanation responsive to the arguments advanced by the requesting party, the matters described in §1602.11(a) (1) through (4), and the provisions for judicial review of such decision under section 552(a)(4) of the FOIA. The decision shall be dispatched to the requesting party within twenty working days after receipt of the appeal, unless an additional period is justified pursuant to §1602.8(c) and such period taken together with any earlier extension does not exceed ten days. The President's decision shall constitute the final action of the Corporation. All such decisions shall be treated as final opinions under § 1602.5(b).

#### § 1602.13

#### §1602.13 Fees.

- (a) Information provided routinely in the normal course of doing business will be provided at no charge.
- (b) Fees shall be limited to reasonable standard charges for document search, duplication, and review, when records are requested for commercial use:
- (c) Fees shall be limited to reasonable standard charges for document duplication when records are not sought for commercial use and the request is made by an educational or non-commercial scientific institution, whose purpose is scholarly or scientific research; or a representative of the news media: and
- (d) For any request not described in paragraph (b) or (c) of this section, fees shall be limited to reasonable standard charges for document search and duplication.
- (e) The schedule of charges for services regarding the production or disclosure of the Corporation's records is as follows:
- (1) Search for records and production of information is based on the following schedule of direct labor charges:
  - (i) Clerical=\$2.77/quarter hour
- (ii) Professional Support=\$3.45/quarter hour
- (iii) Professional Staff=\$4.99/quarter hour
  - (iv) Management=\$8.37/quarter hour.
- (2) Computer time: Actual charges as incurred.
- (3) Reproduction, duplication, or copying of records: \$0.10 per page.
- (4) Reproduction, duplication, or copying of microfilm: Actual charges as incurred.
- (5) Certification of true copies: \$1.00 each.
- (6) Packing and mailing records: Actual charges as incurred.
- (7) Special delivery or express mail: Actual charges as incurred.
- (f) Documents shall be furnished without any charge or at a charge reduced below the fees established under paragraph (e) of this section if disclosure of the information is in the public interest because it is likely to contribute significantly to public understanding of the operations or activities of the government and is not primarily in

the commercial interest of the requester.

- (1) In order to determine whether disclosure of the information "is in the public interest because it is likely to contribute significantly to public understanding of the operations or activities of the government," the Corporation will consider the following four criteria.
- (i) The subject of the request: Whether the subject of the requested records concerns "the operations or activities of the government;"
- (ii) The informative value of the information to be disclosed: Whether the disclosure is "likely to contribute" to an understanding of government operations or activities;
- (iii) The contribution to an understanding of the subject by the general public likely to result from disclosure: Whether disclosure of the requested information will contribute to "public understanding"; and
- (iv) The significance of the contribution to public understanding: Whether the disclosure is likely to contribute "significantly" to public understanding of government operations or activities.
- (2) In order to determine whether disclosure of the information "is not primarily in the commercial interest of the requester," the Corporation will consider the following two factors:
- (i) The existence and magnitude of a commercial interest: Whether the requester has a commercial interest that would be furthered by the requested disclosure; and, if so,
- (ii) The primary interest in disclosure: Whether the magnitude of the identified commercial interest of the requester is sufficiently large, in comparison with the public interest in disclosure, that disclosure is "primarily in the commercial interest of the requester."
- (3) These fee waiver/reduction provisions will be subject to appeal in the same manner as appeals from denial under §1602.12.
- (g) No fee will be charged under this section—  $\,$
- (1) If the costs of routine collection and processing of the fee are likely to equal or exceed the amount of the fee; or

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